

Citizens Advice, Derbyshire Districts



Citizens Advice in Derbyshire Dales provides weekly advice sessions for practice patients at Ashbourne Medical Practice. Patients of Brailsford and Hulland Medical Practice can also use this service. Advice sessions are held at the Medical Practice every Friday between 9.30am and 12.30pm on an appointment only basis.

Citizens Advice provides free, independent, confidential, impartial advice for any problem including:

- **WELFARE BENEFITS:** Advising on entitlement and the claiming process, helping with the completion of forms and advice and help with appeals
- **MONEY ADVICE:** Assistance dealing with debt, including negotiation with creditors, drawing up financial statements and advice on court procedures
- **EMPLOYMENT:** Advice on employment rights. Redundancy, dismissal and claims to an Employment Tribunal
- **HOUSING:** Advice and negotiation on tenancy rights, homelessness and disrepair
- **CONSUMER PROBLEMS:** Advice on consumer credit, unsatisfactory goods and services, drafting and writing letters and offering further negotiation
- **RELATIONSHIPS:** Advice and information on issues such as divorce, separation, maintenance, death and bereavement

If you feel you could benefit from an appointment, please speak to your GP, nurse or reception.

Visit Us at our Derbyshire Dales office, drop in or appointment

Monday – Friday 10.00-16.00

Matlock Town Hall, Bank Rod, DE4 3NN

Call Us on our adviceline **0300 456 8390**

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Find Out More Online <http://www.ddcab.org.uk/>